

Cookie Policy

Last Updated: 14 March 2026

Company Registration Number: 17091516

ICO Registration: Pending

1. Introduction

This Cookie Policy explains how **Zentrix Hosting Ltd** (“Zentrix Hosting”, “we”, “us”, or “our”) uses cookies and similar technologies on our website and services.

This policy should be read alongside our **Privacy Policy**.

2. What Are Cookies

Cookies are small text files placed on your device when you visit a website.

Cookies allow websites to:

- remember user preferences
- maintain login sessions
- improve website functionality
- enhance security

Cookies do not typically contain personally identifiable information, but they may be linked to information stored about you.

3. Types of Cookies We Use

Zentrix Hosting primarily uses **essential cookies** required for the operation of our services.

Essential Cookies

These cookies are necessary for basic functionality such as:

- login sessions
- account authentication
- fraud prevention
- security monitoring

Without these cookies, certain services may not function correctly.

Session Cookies

Session cookies allow the website to remember user activity during a browsing session.

These cookies are automatically deleted when the browser is closed.

Security Cookies

Security cookies help protect accounts and prevent unauthorised access.

These cookies may track login attempts and authentication tokens.

4. Cookies Used by WHMCS

Our client portal and billing system are powered by **WHMCS**, which uses cookies required for:

- secure login sessions
- client authentication

- cart functionality
- billing portal access

These cookies are essential for the operation of the platform.

5. Third-Party Cookies

Zentrix Hosting does **not use advertising or marketing tracking cookies** on our website.

However, some services integrated into our platform may place cookies, such as:

- payment processors
- security services
- support platforms

These providers maintain their own privacy policies.

6. Managing Cookies

Most web browsers allow users to control cookie settings.

Users may:

- delete existing cookies
- block cookies entirely
- configure browser alerts when cookies are set

Disabling certain cookies may affect the functionality of our website or services.

7. Updates to This Policy

Zentrix Hosting may update this Cookie Policy periodically.

The most recent version will always be available on our website.

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